



Practice Newsletter

Spring 2016

Try something new! E-consultations

Consult our doctors from home. Visit the surgery website to get treatment and feedback from a doctor, without seeing us in person.



www.beechwoodmedicalpractice.co.uk

How does it work?

1. Send us details about your condition
2. A doctor decides on the best treatment for you
3. We ring you back with advice, a prescription or an appointment.

What is Ways to Wellbeing?

Ways to Wellbeing is a service which aims to help improve quality of life and social and emotional wellbeing. We provide free and confidential services to adults living in and around Fishponds in Bristol.

We aim to help you:

- Improve your self-confidence
- Learn new skills

- Meet new people
- Find hobbies and interests

What will happen?

- We can give you one to one support information about services in your area help to access services.
- We will arrange to meet you
- We will talk to you about your needs
- You will be matched to a wellbeing supporter who will help you access new opportunities
 - We will offer you an agreed number of sessions.

For more information please contact Ways to Wellbeing at The Care Forum Tel: 0117 958 9360 or 0117 958 9309 (please leave a message if there is no one available to answer your call)

Email: waystowellbeing@thecareforum.org.uk

Address: Ways to Wellbeing, The Care Forum, The Vassall Centre, Gill Avenue, Fishponds, Bristol BS16 2QQ

www.thecareforum.org

Support Services for Chinese Patients

Our Surgery will be providing a Cantonese / Mandarin interpreting service from 9.00am to 12.30pm on the following dates:

March 4, 18

April 1, 15, 29

Please check further details with our receptionists.

本診所將於下列時間提供廣東話及普通話傳譯服務，歡迎查詢及預約。

時間： 上午九時至十二時半

日期： 三月四、十八日

四月一、十五、二十九日

CQC Visit – Beechwood Medical Practice rated as “Good”

Beechwood Medical Practice has received an overall “Good” rating in our recent planned inspection by the Care Quality Commission. Inspectors visited the practice on 15th December 2015 and spent the day talking to GP partners, staff and patients. Inspectors reviewed various forms of evidence to determine whether the services were Safe, Effective, Caring, Responsive to people’s needs and Well-led. They also looked at whether the practice was catering for the needs of patients in six different population groups: Patients with poor mental health, Older patients, Working age patients, Families & young people, Vulnerable patients and Patients with long term conditions. The findings were that the practice is providing good services across all the examined areas, for all the patient groups.

The inspectors commented on the outstanding support service for carers and also the high standard of care for complex patients at risk of unplanned admissions to hospital or those recently discharged home from hospital.

If you would like to read the full CQC report please visit our website www.beechwoodmedicalpractice.co.uk or www.cqc.org.uk



Back L-R Dr Philip Harris, Dr David Cheang, Practice Manager Sarah Monteith, Dr Fiona MacPherson, Dr Rachael Dodoo, Deputy Practice Manager, Sarah McKay, Dr Nicholas Gwilliam, Front L-R Dr Hannah MacIntosh, Dr Justine de Mink

Easter Holiday opening times

Thursday 24 March 8:00 am – 6:30 pm

Friday 25 March – Closed - Bank Holiday

Saturday 26 March – Closed

Sunday 27 March – Closed

Monday 28 March – Closed - Bank Holiday

Tuesday 29 March 8:00 am – 6.30 pm

Please order your medication in good time before the bank holiday. We need 2 working days to review and produce any prescription requests. If you require medical assistance whilst we are closed please call 111. 111 operators will take details of your enquiry and either give advice or direct you to our out of hours GP deputising service provided by Brisdoc. This is not an emergency service if you have a life threatening problem please call 999 immediately.